IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Thomas F. McGuffin Applicant:

Attorney Docket No. HOOO-1-3508

Serial No.: (Pending)

Group Art Unit:

Filing Date: June 23, 2003

Examiner:

Title:

SYSTEM AND METHOD FOR USING REMOVALBLE STORAGE FOR

COMPUTER TROUBLESHOOTING

TRANSMITTAL LETTER FOR UTILITY PATENT APPLICATION

Enclosed with this transmittal letter are the following papers:

- Application comprising 12 pages of written description and 5 drawing sheets.
- Return postcard.

Respectfully submitted,

BLACK LOWE & GRAHAMPLLC

Michael S. Smith

Registration No. 39,563

Direct Dial: 206.903.1800

EXPRESS MAIL CERTIFICATE.

I hereby certify that this communication is being deposited with the United States Postal Service via Express Mail No. EL476464234US under 37 C.F.R. § 1.10 on the date indicated below addressed to: MAIL STOP PATENT APPLICATION, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450

BLACK LOWE & GRAHAM PLLC

816 Second Avenue Seattle, Washington 98104 206.381.3300 • F: 206.381.3301